

Deborah J. Stakem, B.S., M.A.

Manager Argos User Services

EXPERTISE

Knowledge of the Argos System (environmental satellite tracking system); technical problem solving/customer service support; editorial committee for reviewing technical documents; staff management; Argos customer support, including wildlife, oceanography and security projects; account management; marketing and promotion activities; Global Telecommunication Network (GTS) for sharing of weather data.

QUALIFICATION SUMMARY

- Nearly 30 years of experience with the Argos System
- Technical expertise
- Management of wildlife, oceanography and security programs
- Interface with Argos transmitter manufacturers
- Quality customer support
- Attention to detail

WORK EXPERIENCE

2018 – Present Manager, Argos User Services, Woods Hole Group, Inc.
(previously CLS America, Inc.)

2002 – 2018 Director/Manager, Argos User Services, CLS America, Inc.
(previously Service Argos, Inc.)

1998 – 2002 Deputy Director, Information Technology, Service Argos, Inc.

1995 – 1998 Technical Support Analyst, Service Argos, Inc.

1992 – 1995 Teacher for Anne Arundel County, various schools

1987 – 1990 Computer Programmer/Systems Analyst, Service Argos, Inc.



Education

1993 – M.A.
Instructional Systems
Development
*University of Maryland,
Baltimore County Graduate
School*

1986 – B.S.
Information systems
Management
*University of Maryland,
Baltimore County*

Licenses and Registrations

N/A

Professional Affiliations

-N/A

Publications & Presentations

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KEY PROJECTS

Argos Wildlife Conferences

Key member in planning/organizing/executing Argos Wildlife User Conferences.

Animal Tracking Network (ATN) DAC

Key member working with the NOAA ATN DAC to provide information and data for sharing animal tracks.

Argos Useroffice System

Key member for testing new Useroffice system and providing technical details about issues.